

Frequently Asked Questions

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What do you do if some of your reviews due are unavailable?

Sometimes responses are flagged for moderation and are unavailable to review. If this happens, wait for your event's admin to review the flagged videos. In the meantime, you are still able to review the available responses.

After the videos are reviewed:

- If the videos did not violate the user agreement, they will be unflagged and made available for review.
- If the videos are confirmed to be inappropriate, they will be marked as ineligible for review and will not be available for you to review.

What do you do if all of your reviews due are unavailable?

Sometimes all the responses you need to review are flagged for moderation and are unavailable to review. If this happens, wait for your event's admin to review the flagged videos.

After the videos are reviewed:

- If the videos did not violate the user agreement, they will be unflagged and made available for review.
- If the videos are confirmed to be inappropriate, they will be marked as ineligible for review and will not be available for you to review.

What does "the previously flagged for moderation responses are now available for review" mean?

This message appears once an event's admin finishes reviewing flagged for moderation responses and confirms the videos do not violate the user agreement.

If you see this message, you can now review these previously flagged videos.

How do I opt-out of reminder texts for events?

You can opt-out of reminder texts at any time by unchecking the text reminders checkbox when editing your profile.